

WELCOME TO NEWBRIDGE SURGERY

STATEMENT OF PURPOSE

Newbridge Surgery aims to provide our registered patients with high quality, safe, personal health care within the framework of the NHS, and to seek continuous improvement on the health status of the practice population overall. We aim to achieve this by developing and maintaining a happy sound practice which is responsive to people's needs and which reflects, whenever possible, the latest advances in Primary Health Care.

AIMS AND OBJECTIVES

- To provide personalised, effective and high quality General Practice services, committed to the health needs of our patient population.
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- To work in partnership with our patients, their families and carers, involving them in decision making about their treatment and care and encouraging them to participate fully by listening and supporting them to express their needs and wants and enabling them to maintain the maximum possible level of independence, choice and control.
- To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for, ill health and where appropriate involve other professionals in the care of our patients.
- To continually improve healthcare services to our patients through learning, monitoring and auditing, and through seeking feedback from our patients.
- To act with integrity and confidentiality and ensure effective and robust information governance systems.
- To treat all patients and staff with dignity, respect and honesty in an environment that is accessible, safe and friendly.
- To ensure that all members of the team have the right skills and training to carry out their duties competently
- To operate on a financially sound basis.