

NEWBRIDGE SURGERY
PATIENT PARTICIPATION GROUP MEETING
MINUTES OF THE MEETING HELD ON
Wednesday 7 May 2025 at 4:15 pm

PRESENT

Patient Representatives: J Hancox, (JH) J Evans (JE), CG Luck (GL); D Luck (DL) K Ong (KO), C Patel (CP)

Practice Representatives: V Roddie (VR), J Griffiths (JG)

		ACTION
1.	Welcome & Introductions All participants at the meeting introduced themselves. -	
2.	Apologies for Absence – J Horton (JH), Dr G Pickavance (GP), R Ashwell (RA), P Boswell (PB) A Burton (AB) D Scoop (DS) S Corbett (SC) C Dymond (CD)	
3.	Minutes of the last meeting – Agreed as a true record	
4.	Matters Arising – <u>Carried forward</u> <u>IPAD support from Black Country Connected</u> CP attending the meeting. He was referred to the supplier of the scheme and attended. He did not have wifi (as that was one of the requirements) and there was no training available. There were no Laptops available and was offered a mobile phone but CP decided not to pursue it as initially thought it was a scam. He also did not know the costs of the mobile phone after the funding would cease after the set period of 6 months. JG to feedback patients experience to the scheme originator. Sleep station referrals continue to increase and be promoted across the PCN. Patients can self-refer, in addition this is advertised on our website and promoted by Health Coaches.	JH FYI
5.	Items from the Chair <u>Liaison with other bodies – ICB and Healthwatch</u> JH reported that she had been in contact with ICB – and is still awaiting a response. Stacey from Healthwatch will come to our next meeting on 10 July 2025. VR to send out a formal invite. <u>ICB Feedback from Meeting Attendance</u> Chair reported that there had been no ICB meetings or other patient group meetings to feedback on	JH JH JH

7.	<u>Friends and Family Test</u> April – 95.4% based on 345 responses March – 96.5% based on 408 responses VR went through with the group the main findings and any negative / constructive feedback received.	FYI
8.	<u>Any Other Business</u> JH asked if the practice is contacting over 70year olds as part of health campaign? VR to find out. JH asked about medication reviews on prescriptions and when these take place. VR to liaise with Pharmacists as they normally hold these with the patient when required.	VR
9.	<u>Date and Time of Next Meetings</u> Date of next meeting – Thursday 10 th July at 4:15 pm Future date(s) To be arranged from AGM meeting w/c 8 September 2025 Meeting closed at 5:45 pm	

Abbreviations used above:

PPG – Patient Participation Group

PCN – Primary Care Network

ICB – Integrated Care Board

FYI – For your information

ALL – All to action

AGM – Annual General Meeting

EMIS – name of the GP Clinical System