

NEWBRIDGE SURGERY
PATIENT PARTICIPATION GROUP MEETING

MINUTES OF THE MEETING HELD ON
THURSDAY 23 SEPTEMBER 2021

PRESENT

Patient Representatives: J Hancox (Chair), R Ashwell (Vice Chair)
L James (LJ), P Boswell (PB), S Gill (SG), S Corbett (SC), J Horton (JH)

Practice Representatives: Dr G Pickavance (GP), V Roddie (VR), A Bashir (AB) – Health Ageing Co-ordinator, J King (JK)

For information (FI)

DRAFT

1	Welcome & Introductions – there were a number of new members at this meeting, therefore everyone around the table introduced themselves. New members were welcomed by the Chair.	ACTION
2	Apologies for Absence – R Pedley, J Davies, W Cullis, B Pickering, J Pilsbury, Sarah, S Rigby, D Scoop	
3	Minutes of the last meeting – 16 January 2020 - as there had not been a meeting due to Covid there were two items to be discussed at the next meeting: <ol style="list-style-type: none"> 1. Safe Surgeries - Refugees and Migrants Safe surgeries Number of Afghan migrants moving to Whitmore Reans area. PPG members can take items to migrant centre if patients want to drop items off here. This to be advertised on website. JH happy to volunteer to take items. 2. To think about How to help improve communication? 	ALL
4	Matters Arising – Two items as above to be discussed at next meeting	
5	Items from the Chair - Frequency, date of future meetings. Discussed and meetings to be held every 6 weeks in the waiting room. Dates to be forwarded. VR may not always be available but PPG would like someone to take the minutes. Role of the PPG:	JH

	<p>Perspective from the patient. Develop and influence the service.</p> <p>CCG looking at health inequalities. Each surgery is independent. Need to work across PCN and CCG participation to be improved.</p> <p>Newbridge PPG want to attract a diverse mix of patients, targeting younger people. Would like interested and engaged people. Suggested that the group look at target audiences and potentially set up sub groups; baby clinic on a Tuesday morning and immunisations pm to discuss issues with parents.</p> <p>Discussed about advertising on prescriptions but most prescriptions are now sent electronically.</p> <p>To look at compiling a surgery newsletter. PPG and VR</p> <p>JH enquired if Practice would fund Napp membership of £40. Dr Pickavance agreed and asked for details to be forwarded to VR. Napp affiliation would present the group with a toolkit which would greatly assist with engaging patients from similar groups.</p> <p>Dr Pickavance asked what noticeboard PPG would like on the ground floor and for someone to manage this to ensure it is updated, SG volunteered. Board may need to change for infection prevention purposes.</p> <p>Option for a dedicated webpage on the website which could be updated by VR or the team on PPG updates.</p>	<p>JH</p> <p>ALL</p> <p>FI</p> <p>VR / ALL</p> <p>JH</p> <p>SG</p> <p>VR / ALL</p>
6	<p>Practice / Network Update – Dr Pickavance / Victoria Roddie</p> <p>Update from Abida Bashida – Healthy Ageing Co-ordinator. Role introduced March 2020 – target over 65 with mild moderate frailty. Offering remote consultations. First F2F consultations commencing. Action to do an ageing well assessment. Examples include access to food, befriending service, aim is for patients to say in their own homes. Works with the Social Prescriber, attends MDT meetings.</p> <p>Covid Booster Vaccine Update</p> <p>Invited 180 days after second vaccine, Pfizer booster</p> <p>Shingles vaccine needs to be 1 week apart before or after Booster</p> <p>Book via Simply Booking Link or National Booking Service (119)</p>	<p>FI</p> <p>FI</p>

	<p>Flu Clinics</p> <p>Awaiting delivery and clinics to be booked by Nurse Lisa Eardly</p> <p>Practice Working Arrangements</p> <ul style="list-style-type: none"> • All clinicians to continue to triage and hold telephone consultations <ul style="list-style-type: none"> • Consultations online or telephone or F2F • F2F appointments available for particular ailments. Some patients still a reluctance to come in but Children should be seen. • 2 Registrars currently and 1 Registrar to return in October • Nurse – Lisa Eardly returned to Nurse role at Newbridge Surgery • Advanced Nurse Practitioner – Jan Cox - minor ailments but can prescribe • Continue to have on the day urgent appointments and can book in advance for a clinician • Open on Saturday 8 am – 2 pm for hub bookings • Christmas and New Year Bank holiday arrangements covered by Newbridge <p>Newbridge Staffing Update</p> <p>Jack Shepherd – Physician Associate – non prescribing (Monday / Thursday am)</p> <p>Ricky Sproston – Health and Wellbeing Coach (Tuesday) – targeting overweight conditions</p> <p>Abida Bashir – Healthy Ageing Coordinator</p> <p>Social Prescriber to replace previous postholder</p> <p>Amjad Mahmood – Physiotherapist (Wednesday) new MSK cases only / joint injections – takes a history with simple exercises. Prolonged cases to go to West Park</p> <p>Kate Ingram – Advanced Nurse Practitioner for the Care Homes Ward Round and Rapid Intervention Team</p> <p>Jon Gamble – Diabetic Specialist Nurse</p> <p>Jan Cox – Advanced Nurse Practitioner Saturday and Locum sessions</p> <p>Sheena Dhanda – Prescribing Nurse Saturday</p>	<p>FI</p> <p>FI</p> <p>FI</p>
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7	<p>Friends & Family Test</p> <p>Feedback was reviewed from April 2021 to September – the practices was praised for its continued high level of patient feedback.</p> <p>Overall group agreed impressive results</p> <p>SG passed on her positive experiences following recent appointments at Newbridge.</p>	<p>ALL</p> <p>SG</p>
8	<p>Any Other Business</p> <p>(a) SG – National Survey Results – said that the graph was a bit confusing but we had tried to demonstrate it as a league table. Results were excellent and well done to all.</p> <p>(b) There will be an investment from funding for the roles so that extra appointments can be provided via Physician Associate etc.</p> <p>(c) Babylon Healthcare – RA provided a brief feedback regarding a meeting he attended and concerns regarding healthcare being forwarded to Babylon and to ensure patients dissent from information being passed on to other providers.</p> <p>(d) National Opt out information to be forwarded to next meeting as deadline has been extended beyond August 2021.</p> <p>(e) SG enquired about the TOR for this group and not the Chairs group.</p> <p>(f) SG enquired about an AGM – discussed and will be in January 2022 as not had an AGM last year due to Covid and no meetings held.</p>	<p>SG</p> <p>FI</p> <p>RA</p> <p>FI</p>
9	<p>Date and Time of Next Meeting usually every 6 weeks held on a Thursday at Newbridge Surgery</p> <p>Date of next meeting Thursday 4th November 2021 at 5:00 pm</p>	

DATES OF NEXT MEETINGS

4 th November 2021	
16 th December 2021	TBC
27 th January 2022	TBC - Possible AGM
10 th March 2022	TBC