

NEWBRIDGE SURGERY
Patient Participation Group - Terms of Reference
(updated September 2019)

The PPG will:

1. Be the prime source of information, feedback and consultation from this practice to the Clinical Commissioning Groups, Health Watch, Public Health, and other patient bodies in this locality.
2. Consist of patients and health professionals who will work together to improve quality, solve issues and create wider access for the practice patients.
3. Give patients a voice in the provision and organisation of their care.
4. Ensure that the membership truly represents and is reflective of the local catchment community and treats the meeting with confidentiality when necessary.
5. Be chaired by a patient member who is elected for one year.
6. Have a Practice GP present at meetings to enable clinical understanding, when required.
7. Meet quarterly, or as necessary.
8. Be provided with accommodation and facilitation by the Practice
9. Have a quorum of at least two patient members plus the Chair for decision making.
10. Be involved in the annual preparation of the patient survey and prioritise and agree actions on the issues resulting from the survey
11. Inform the Practice patient body of the results of the survey and the actions taken.
12. Influence the provision of Primary, Secondary Health and Social Care locally
13. Monitor Health Services and patient pathways
14. Promote good health and higher levels of health awareness by encouraging and supporting activities within the Practice and promote healthy living.
15. Liaise with other PPGs in the area and other PPGs in Wolverhampton Total Health Primary Care Network.